

EKCCRR Program Evaluation Results 2011/2012

What type of child care do you provide?

8	Registered License Not Required Family Day Care	9	Group Child Care – 3 to 5 years
15	Licensed Family Day Care	10	Preschool
8	Group Child Care – Infant/Toddler	3	Group Child Care - Out of School Care

CCRR Office Staff

In the past 12 months did you phone email, or visit the office requesting child care support or information from the CCRR staff?

Yes: 40	No: 5
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Overall rating of the quality of service provided.

Excellent: 41	Good: 2	Poor:
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Referrals

Do **most** of your referrals come from the Child Care Resource & Referral Office?

Yes: 8	No: 33
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Overall rating of referral service?

Excellent: 23	Good: 11	Poor:
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Have you received any child care referrals from the Provincial website?

Comments:

Yes:	No: 39
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Craft Store

Have you purchased art supplies from the CCRR Program in the past year either during an outreach visit or when you visited the office?

Yes: 29	No: 17
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Toy, Equipment & Resource Library

Do you use the Library?

Yes: 29	No: 14
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Are there any new toys, play equipment, or resources that you would like us to add to our library?

Comments:

Excellent: 32	Good: 5	Poor:
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Overall rating of Library service.

Quarterly Newsletter

Do you find information in the newsletter useful to your program?

Yes: 37	No:
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Overall rating of quality of information provided in the newsletter.

Excellent: 30	Good: 13	Poor:
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Support Visits

Did you receive or request a support visit this year?

Yes: 16	No: 24
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Overall rating of support visits.

Excellent: 16	Good: 5	Poor:
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Child Care Provider Workshops/ Networking Nights

Have you participated in any of EKCCRR child care provider workshop/ networking opportunities over this past year (Comments also in newsletter)?

Yes: 28	No: 15
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Overall rating of child care provider workshops/networking?

Excellent: 22	Good: 6	Poor:
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What CCRR services in order of priority do you feel are the most important to your child care program? Rate from 1 to 10, (1) being the most important, (10) being the least important – eg. 1=8, means 8 people thought #1 was important

Workshops: 1=8, 2=8, 4=2, 3=4, 4=7, 5=2, 6=3, 7=3, 8=3, 10=1

Newsletter: 1=3, 2=7, 3=6, 4=7, 5=5, 6=7, 7=1, 8=1, 9=2, 10=2

Outreach Support: 1=7, 2=1, 3=4, 4=3, 5=4, 6=5, 7=4, 8=2, 9=3

Telephone Consultation: 1=3, 2=8, 3=4, 4=3, 5=6, 6=1, 7=4, 8=3, 9=3, 10=3

Information on Child Care Subsidy: 1=2, 2=3, 3=2, 4=5, 5=7, 6=2, 7=2, 8=9, 9=5, 10=3

Child Care Referrals: 1=7, 2=7, 3=7, 4=3, 5=4, 6=4, 7=2, 8=2, 9=1, 10=2

Lending Library: 1=10, 2=3, 3=2, 4=5, 5=4, 6=3, 7=5, 8=4, 9=2, 10=4

Craft Store: 1=3, 2=3, 3=9, 4=3, 5=2, 6=7, 7=4, 8=4, 9=3, 10=3

Networking: 1=2, 2=2, 3=2, 4=5, 5=3, 6=5, 7=8, 8=3, 9=3, 10=4

Website: 1=2, 3=2, 5=1, 7=2, 8=3, 9=8, 10=18